



Action Taken Report on Feedbacks Collected in Academic Session 2023-24 of All Stake holders:-

1. Student
2. Faculty Members
3. Alumni
4. Parents
5. Employer




INNOVATIVE COLLEGE OF PHARMACY

Affiliated To Dr. A.P.J. Abdul Kalam Technical University, Lucknow, U.P. & Approved By PCI

Action Taken Report on Student Feedback (Theory Courses) Academic Session (2023-2024)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	15%	Level of preparedness of the teacher for the class	Directions were given to ensure proper acoustics in classrooms, use of microphones for larger rooms, and to encourage lecturers to speak clearly and project their voices effectively.
2	5	10%	Awareness of course objectives and Outcomes, program outcomes as communicated by the teacher	Teachers instructed to Regularly review and communicate course and program objectives with students, integrating these goals into lesson plans and assessments. Use feedback mechanisms to ensure student understanding and alignment with educational outcomes.
3	9	12%	Level of interaction with the students during lecture	Teachers instructed to Encourage active participation through discussions and interactive activities. Implement regular Q&A sessions to engage students and address their queries.


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Action Taken Report on Student Feedback (Laboratory Courses) Academic Session (2023-2024)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	2	11%	Availability of experiments and required software/hardware in the laboratory	In this regard ICP prioritized funding for equipment upgrades and maintenance, and established collaborations with industry partners for access to state-of-the-art software and hardware.


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Action Taken Report on Student Feedback (Institutional Practices) Academic Session (2023-2024)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	1	10%	Effort of institute in promoting internship and field visits opportunity for students	In this regard ICP created dedicated career counselling services to guide students, established alumni networks for industry connections, and organize regular industry-specific workshops and seminars.
2	2	10%	The opportunities provided to student to learn and grow	Increase learning opportunities by offering more hands-on projects and internships. Foster growth through mentorship programs and access to industry conferences.
3	3	10%	Efforts of Institute to imbibe soft skills, life skills and employability skills	Directions were given to strengthen soft skills, life skills, and employability training by integrating them into the curriculum and providing regular workshops.
4	5	10%	Efforts of Institute in order to provide the learning opportunities by organizing seminars, conferences, webinars, alumni interactions & workshops	To resolve this issue ICP increased frequency and diversity of seminars, conferences, webinars, alumni interactions, and workshops, invite renowned speakers and experts, and actively involve students in organizing and participating in these events for practical learning experiences.
5	7	15%	Availability of reference and general books in the library	Directed to expand the library's collection by regularly acquiring the latest reference and general books. Enhance access through digital resources and efficient cataloguing systems.
6	10	10%	Canteen; hygiene in cooking & serving	To resolve this issue ICP implement stricter cleanliness protocols, conduct regular inspections, train staff on hygiene practices, and gather ongoing feedback to ensure improved cooking and serving standards.

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7	13	12%	Encouragement to participate in cultural activities like Annual Function, Farewell Party etc.	In this regard ICP encourages participation in college cultural activities by involving students in event planning and promotion, and offering incentives like awards to recognize participants and performers.
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Action Taken Report on Parents Feedback Academic Session (2023-2024)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	8	10%	How do you rate placement record off college?	To resolve this issue ICP, strengthen industry ties, providing career-oriented skill development programs and organizing campus recruitment drives with a focus on diverse industries and job profiles.


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Action Taken Report on Faculty Feedback Academic Session (2023-2024)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	12%	The curriculum provides sufficient breadth of electives for students to choose their specialization.	In this regard ICP expanding options to include emerging fields, incorporating interdisciplinary courses, and regularly updating offerings based on industry trends and student feedback to cater to diverse interests and career aspirations.
2	7	10%	I am well aware to the institutional policies.	Steps were taken to engage faculty and staff in the decision-making process, and regularly review policies to ensure they are inclusive, up-to-date, and aligned with educational goals.
3	10	10%	The administration is very supportive	To resolve this issue ICP streamlined communication channels between departments, implemented transparent policies and procedures, prioritize student feedback for continuous improvement, and invest in professional development for administrative staff to enhance efficiency and effectiveness.


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Action Taken Report on Employer Feedback Academic Session (2023-2024)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	4	10%	The curriculum provides sufficient breadth of electives for students to choose their specialization.	To improve curriculum breadth, regularly update elective offerings based on industry trends and student interests, and ensure diverse and interdisciplinary options are available.
2	5	12%	The curriculum is designed to meet the latest industry development.	In this regard ICP regularly update course content with input from industry professionals and integrate emerging technologies and practices through workshops and real-world projects.


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Action Taken Report on Employer Feedback (Students) Academic Session (2023-2024)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	10%	Communication Skills	Initiatives taken to integrate communication-focused courses and workshops into the curriculum, and provide opportunities for practical experience through presentations, group projects, and public speaking events.
2	8	10%	Decision Making	To resolve this issue ICP offers workshops on critical thinking and problem-solving, and encourage participation in leadership roles and extracurricular activities that require independent decision-making.
3	10	10%	Initiative	In this regard ICP organises entrepreneurship workshops and maintains a supportive environment where students feel empowered to take risks and pursue their ideas.
4	14	10%	Sincerity towards Work	In this regard ICP emphasises the importance of integrity in academic and personal conduct, and by developing a culture of transparency, accountability, and mutual respect through consistent role modelling and ethical guidance.


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Action Taken Report on Alumni Feedback Academic Session (2023-2024)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	1	9%	Overall learning atmosphere at college	Focus is given for supportive and inclusive environment through mentoring programs, interactive classrooms, and opportunities for student engagement in decision-making processes for overall learning atmosphere in college
2	5	10%	Opportunity to interact with outside world	To resolve this issue ICP increases alumni interactions, implement initiatives like regular alumni events, networking opportunities, and collaborative projects, and actively seek and incorporate alumni input to enhance engagement and connections.
3	6	11%	Conduction of professional training like soft skills and other classes.	In this regard ICP has employed experienced trainers, utilized interactive and practical teaching methods, and offered regular sessions with feedback and personalized coaching for students.
4	11	11%	Placement opportunities at college.	In this regard college is trying strengthen industry collaborations for internships and guest lectures, offering career counselling sessions on regular basis, organising skill development workshops and maintaining an updated alumni network for networking and mentorship.
5	13	10%	Overall experience in college	In this regard college establish alumni advisory boards, organize regular events, enhance communication channels, and actively seek and incorporate alumni suggestions to strengthen engagement and satisfaction.

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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	11%	Level of preparedness of the teacher for the class	To resolve this issue teacher were instructed to Ensure thorough lesson planning and engage in continuous professional development to enhance teaching skills and stay updated with the latest educational trends.
2	5	13%	Awareness of course objectives and Outcomes, program outcomes as communicated by the teacher	Teachers instructed to Regularly review and communicate course and program objectives with students, integrating these goals into lesson plans and assessments. Use feedback mechanisms to ensure student understanding and alignment with educational outcomes


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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	2	11%	Availability of experiments and required tools, software/hardware in the laboratory	In this regard ICP prioritized funding for equipment upgrades and maintenance, and established collaborations with industry partners for access to state-of-the-art software and hardware.


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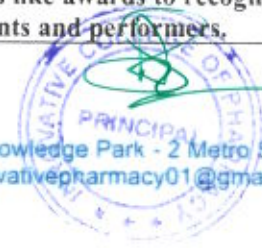
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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	1	10%	Effort of institute in promoting internship and field visits opportunity for students	In this regard ICP created dedicated career counselling services to guide students, established alumni networks for industry connections, and organize regular industry-specific workshops and seminars.
2	5	9%	Efforts of Institute in order to provide the learning opportunities by organizing seminars, conferences, webinars, alumni interactions & workshops	To resolve this issue ICP increased frequency and diversity of seminars, conferences, webinars, alumni interactions, and workshops, invite renowned speakers and experts, and actively involve students in organizing and participating in these events for practical learning experiences.
3	7	9%	Availability of reference and general books in the library	Directed to expand the library's collection by regularly acquiring the latest reference and general books. Enhance access through digital resources and efficient cataloguing systems.
4	10	10%	Canteen; hygiene in cooking & serving	To resolve this issue ICP implement stricter cleanliness protocols, conduct regular inspections, train staff on hygiene practices, and gather ongoing feedback to ensure improved cooking and serving standards.
5	13	11%	Encouragement to cultural activities like participate in Annual Function, Farewell party etc.	In this regard ICP encourages participation in college cultural activities by involving students in event planning and promotion, and offering incentives like awards to recognize participants and performers.

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Action Taken Report on Parents Feedback Academic Session (2022-2023)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	6	9%	If your ward used book bank facilities, how did you find these?	ICP aims to Improve the book bank facility by updating its inventory regularly with relevant and current textbooks, implementing an efficient reservation and checkout system, and enhancing accessibility through digital platforms.
2	8	10%	How do you rate placement record off college?	To resolve this issue ICP, strengthen industry ties, providing career-oriented skill development programs and organizing campus recruitment drives with a focus on diverse industries and job profiles.


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Action Taken Report on Faculty Feedback Academic Session (2022-20223)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	11%	The curriculum provides sufficient breadth of electives for students to choose their specialization.	In this regard ICP expanding options to include emerging fields, incorporating interdisciplinary courses, and regularly updating offerings based on industry trends and student feedback to cater to diverse interests and career aspirations.
2	4	9%	The syllabus of the subject increases my knowledge in the subject area.	To improve syllabus effectiveness, steps will be taken to ensure it should be comprehensive, up-to-date, relevant to real-world applications, and includes diverse resources and interactive elements.
3	8	9%	Students response towards the studies is good	To Improve student response towards studies ICP implemented interactive teaching methods and provided additional academic support through tutoring and study groups, while regularly incorporating student feedback to address concerns.


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Action Taken Report on Employer Feedback Academic Session (2022-2023)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	9%	The curriculum is competent for holistic development of students which includes human values, ethics, integrity etc.	To resolve this Issue ICP increased interdisciplinary coursework that integrates human values, ethics, and integrity into practical learning experiences for comprehensive student development.
2	4	9%	The curriculum provides sufficient breadth of electives for students to choose their specialization	To improve curriculum breadth, regularly update elective offerings based on industry trends and student interests, and ensure diverse and interdisciplinary options are available.
3	5	14%	The curriculum is designed to meet the latest industry development.	To Resolve this issue ICP Ensures curriculum relevance by integrating industry feedback, updating course content regularly, and facilitating practical industry exposure through internships and collaborations.


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Action Taken Report on Employer Feedback (Students) Academic Session (2022-2023)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	2	9%	Professional Breadth	To resolve this issue ICP is integrating industry internships and projects into the curriculum to enhance practical skills and real-world experience.
2	3	10%	Communication Skills	Initiatives taken to integrate communication-focused courses and workshops into the curriculum, and provide opportunities for practical experience through presentations, group projects, and public speaking events.
3	4	11%	Professional Exposure	To resolve this issue ICP is enhance internship and industry partnership programs, increase real-world project opportunities, and actively seek employer input to align academic and professional experiences.
4	15	10%	Overall Performance	Enhance curriculum relevance, increase skill development opportunities, strengthen industry collaborations, and seek regular feedback to continuously align academic training with employer expectations.

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Action Taken Report on Alumni Feedback Academic Session (2022-2023)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	1	9%	Overall learning atmosphere at college	Focus is given for supportive and inclusive environment through mentoring programs, interactive classrooms, and opportunities for student engagement in decision-making processes for overall learning atmosphere in college
2	5	10%	Opportunity to interact with outside world	To resolve this issue ICP increases alumni interactions, implement initiatives like regular alumni events, networking opportunities, and collaborative projects, and actively seek and incorporate alumni input to enhance engagement and connections.
3	6	11%	Conduction of professional training like soft skills and other classes.	In this regard ICP has employed experienced trainers, utilized interactive and practical teaching methods, and offered regular sessions with feedback and personalized coaching for students.
4	11	9%	Placement opportunities at college.	In this regard college is trying strengthen industry collaborations for internships and guest lectures, offering career counselling sessions on regular basis, organising skill development workshops and maintaining an updated alumni network for networking and mentorship.
5	12	11%	The Program Educational Objectives are achieved.	To achieving Program Educational Objectives, refine curriculum alignment with industry needs, enhance learning outcomes, and actively solicit and incorporate alumni input for continuous program improvement.

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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	5	9%	Awareness of course objectives and Outcomes, program outcomes as communicated by the teacher	Teachers instructed to Regularly review and communicate course and program objectives with students, integrating these goals into lesson plans and assessments. Use feedback mechanisms to ensure student understanding and alignment with educational outcomes.
2	9	11%	Level of interaction with the students during lecture	Teachers instructed to Encourage active participation through discussions and interactive activities. Implement regular Q&A sessions to engage students and address their queries.


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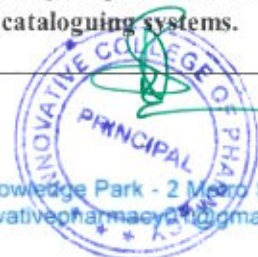
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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	1	10%	Effort of institute in promoting internship and field visits opportunity for students	In this regard ICP created dedicated career counselling services to guide students, established alumni networks for industry connections, and organize regular industry-specific workshops and seminars.
2	2	9%	The opportunities provided to student to learn and grow	Increase learning opportunities by offering more hands-on projects and internships. Foster growth through mentorship programs and access to industry conferences.
3	3	11%	Efforts of Institute to imbibe soft skills, life skills and employability skills	Directions were given to strengthen soft skills, life skills, and employability training by integrating them into the curriculum and providing regular workshops.
4	5	9%	Efforts of Institute in order to provide the learning opportunities by organizing seminars, conferences, webinars, alumni interactions & workshops	To resolve this issue ICP increased frequency and diversity of seminars, conferences, webinars, alumni interactions, and workshops, invite renowned speakers and experts, and actively involve students in organizing and participating in these events for practical learning experiences.
5	7	14%	Availability of reference and general books in the library	Directed to expand the library's collection by regularly acquiring the latest reference and general books. Enhance access through digital resources and efficient cataloguing systems.

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6	10	9%	Canteen; hygiene in cooking & serving	To resolve this issue ICP implement stricter cleanliness protocols, conduct regular inspections, train staff on hygiene practices, and gather ongoing feedback to ensure improved cooking and serving standards.
7	13	11%	Encouragement to cultural activities like participate in Annual Function, Farewell party etc.	In this regard ICP encourages participation in college cultural activities by involving students in event planning and promotion, and offering incentives like awards to recognize participants and performers.


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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	8	11%	How do you rate placement record off college?	To resolve this issue ICP, strengthen industry ties, providing career-oriented skill development programs and organizing campus recruitment drives with a focus on diverse industries and job profiles.


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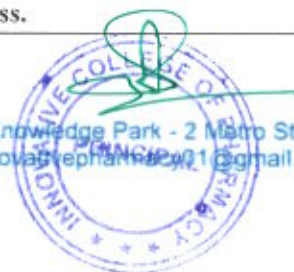
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Action Taken Report on Faculty Feedback Academic Session (2021-2022)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	11%	The curriculum provides sufficient breadth of electives for students to choose their specialization	In this regard ICP expanding options to include emerging fields, incorporating interdisciplinary courses, and regularly updating offerings based on industry trends and student feedback to cater to diverse interests and career aspirations.
2	4	9%	The syllabus of the subject increases my knowledge in the subject area.	To improve syllabus effectiveness, steps will be taken to ensure it should be comprehensive, up-to-date, relevant to real-world applications, and includes diverse resources
3	7	11%	I am well aware to the institutional policies.	Steps were taken to engage faculty and staff in the decision-making process, and regularly review policies to ensure they are inclusive, up-to-date, and aligned with educational goals.
4	8	10%	Students' response towards the studies is good.	To Improve student response towards studies ICP implemented interactive teaching methods and provided additional academic support through tutoring and study groups, while regularly incorporating student feedback to address concerns.
5	10	11%	The administration is very supportive	To resolve this issue ICP Streamlined communication channels, implemented transparent policies, prioritized student feedback, and invested in staff professional development to boost administrative efficiency and effectiveness.

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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	4	11%	The curriculum provides sufficient breadth of electives for students to choose their specialization	To improve curriculum breadth, regularly update elective offerings based on industry trends and student interests, and ensure diverse and interdisciplinary options are available.
2	5	9%	The curriculum is designed to meet the latest industry development.	In this regard ICP regularly update course content with input from industry professionals and integrate emerging technologies and practices through workshops and real-world projects.


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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	10%	Communication Skills	Initiatives taken to integrate communication-focused courses and workshops into the curriculum, and provide opportunities for practical experience through presentations, group projects, and public speaking events.
2	8	9%	Decision Making	To resolve this issue ICP offers workshops on critical thinking and problem-solving, and encourage participation in leadership roles and extracurricular activities that require independent decision-making.
3	10	9%	Initiative	In this regard ICP organises entrepreneurship workshops and maintains a supportive environment where students feel empowered to take risks and pursue their ideas.
4	14	9%	Sincerity towards Work	In this regard ICP emphasises the importance of integrity in academic and personal conduct, and by developing a culture of transparency, accountability, and mutual respect through consistent role modeling and ethical guidance.
5	15	10%	Overall Performance	To improve this align curriculum with industry needs, enhance practical training, foster industry partnerships, and regularly gather and act on employer input for continuous improvement.


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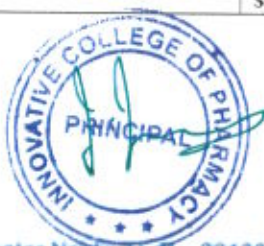
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S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	5	9%	Opportunity to interact with outside world	In this regard college establish alumni advisory boards, organize regular events, enhance communication channels, and actively seek and incorporate alumni suggestions to strengthen engagement and satisfaction.
2	6	10%	Conduction of professional training like soft skills and other classes.	In this regard ICP has employed experienced trainers, utilized interactive and practical teaching methods, and offered regular sessions with feedback and personalized coaching for students.
3	11	10%	Placement opportunities at college.	In this regard college is trying strengthen industry collaborations for internships and guest lectures, offering career counselling sessions on regular basis, organising skill development workshops and maintaining an updated alumni network for networking and mentorship.
4	13	9%	Overall experience in college	In this regard college establish alumni advisory boards, organize regular events, enhance communication channels, and actively seek and incorporate alumni suggestions to strengthen engagement and satisfaction.

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2	5	12%	Awareness of course objectives and Outcomes, program outcomes as communicated by the teacher	Teachers instructed to Regularly review and communicate course and program objectives with students, integrating these goals into lesson plans and assessments. Use feedback mechanisms to ensure student understanding and alignment with educational outcomes.
3	11	10%	Regular feedback of the teacher on report/sessional work submitted by student	In this regard ICP established a consistent schedule for feedback and incorporated one-on-one meetings to discuss progress and areas for improvement.


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Action Taken Report on Student Feedback (Laboratory Courses) Academic Session (2020-2021)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	2	10%	Availability of experiments and required tools, software/hardware in the laboratory	In this regard ICP prioritized funding for equipment upgrades and maintenance, and established collaborations with industry partners for access to state-of-the-art software and hardware.
2	3	9%	Overall quality of laboratory	For this issue directions were given to upgrade equipment and facilities regularly, ensure safety protocols should be strictly followed, and to provide adequate training and support for students and staff.


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Action Taken Report on Student Feedback (Institutional Practices) Academic Session (2020-2021)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	1	10%	Effort of institute in promoting internship and field visits opportunity for students	In this regard ICP created dedicated career counselling services to guide students, established alumni networks for industry connections, and organize regular industry-specific workshops and seminars.
2	2	11%	The opportunities provided to student to learn and grow	Increase learning opportunities by offering more hands-on projects and internships. Foster growth through mentorship programs and access to industry conferences.
3	3	10%	Efforts of Institute to imbibe soft skills, life skills and employability	Directions were given to integrate practical workshops, mentoring programs, and industry internships into the curriculum, and provide personalized guidance and feedback to students on their skill development progress.
4	5	10%	Efforts of Institute in order to provide the learning opportunities by organizing seminars, conferences, webinars, alumni interactions & workshops	To resolve this issue ICP increased frequency and diversity of seminars, conferences, webinars, alumni interactions, and workshops, invite renowned speakers and experts, and actively involve students in organizing and participating in these events for practical learning experiences.
5	8	9%	Availability of journals/e-journals/magazines/newspaper in library	To resolve this issue ICP Library has subscribed to a diverse range of publications across various disciplines, ensure digital access and regularly update collections to reflect current research and interests.

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6	10	10%	Canteen; hygiene in cooking & serving	In this regard college establish alumni advisory boards, organize regular events, enhance communication channels, and actively seek and incorporate alumni suggestions to strengthen engagement and satisfaction.
7	13	10%	Encouragement to cultural activities like participate in Annual Function, Farewell party etc.	In this regard ICP encourages participation in college cultural activities by involving students in event planning and promotion, and offering incentives like awards to recognize participants and performers.


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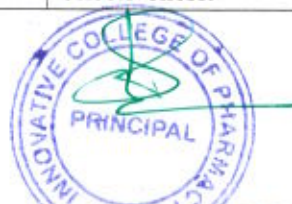
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Action Taken Report on Faculty Feedback Academic Session (2020-2021)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	10%	The curriculum provides sufficient breadth of electives for students to choose their specialization	In this regard ICP expanding options to include emerging fields, incorporating interdisciplinary courses, and regularly updating offerings based on industry trends and student feedback to cater to diverse interests and career aspirations.
2	7	9%	I am well aware to the institutional policies.	Steps were taken to engage faculty and staff in the decision-making process, and regularly review policies to ensure they are inclusive, up-to-date, and aligned with educational goals.
3	10	10%	The administration is very supportive	To resolve this issue ICP streamlined communication channels between departments, implemented transparent policies and procedures, prioritize student feedback for continuous improvement, and invest in professional development for administrative staff to enhance efficiency and effectiveness.

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4	11	9%	The overall working culture of the institute is very supportive and encouraging	To resolve this issue ICP surveying staff, analyzing issues, creating an action plan, enhancing support and recognition programs, fostering open communication, and continuously monitoring and adjusting based on ongoing feedback.
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Action Taken Report on Employer Feedback Academic Session (2020-2021)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	5	10%	The curriculum is designed to meet the latest industry development.	In this regard ICP regularly update course content with input from industry professionals and integrate emerging technologies and practices through workshops and real-world projects.


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Action Taken Report on Employer Feedback (Students) Academic Session (2020-2021)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	8	10%	Decision Making	To resolve this issue ICP offers workshops on critical thinking and problem-solving, and encourage participation in leadership roles and extracurricular activities that require independent decision-making.
2	12	10%	Leadership	To resolve this issue ICP focusing on mentorship programs, practical leadership roles, and opportunities for decision-making and teamwork in college activities.


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Action Taken Report on Alumni Feedback Academic Session (2020-2021)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	1	11%	Overall learning atmosphere at college	Focus is given for supportive and inclusive environment through mentoring programs, interactive classrooms, and opportunities for student engagement in decision-making processes for overall learning atmosphere in college
2	3	9%	Opportunity to express yourself	To resolve this issue college supports open dialogue in classes, establishing platforms for student presentations and creative projects, and promoting diverse perspectives in campus activities and events.
3	5	10%	Opportunity to interact with outside world	To resolve this issue ICP increases alumni interactions, implement initiatives like regular alumni events, networking opportunities, and collaborative projects, and actively seek and incorporate alumni input to enhance engagement and connections.
4	6	10%	Conduction of professional training like soft skills and other classes.	In this regard ICP has employed experienced trainers, utilized interactive and practical teaching methods, and offered regular sessions with feedback and personalized coaching for students.
5	10	10%	Ecosystem for Start Ups and Research.	To resolve this issue ICP offers mentorship, opportunities and facilitate collaborations with industry experts and academic researchers.


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5	11	11%	Placement opportunities at college.	In this regard college is trying strengthening industry collaborations for internships and guest lectures, offering career counselling sessions on regular basis, organising skill development workshops and maintaining an updated alumni network for networking and mentorship.
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Action Taken Report on Feedbacks Collected in Academic Session 2019-20 of All Stake holders:-

1. Student
2. Faculty Members
3. Alumni
4. Parents
5. Employer

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Action Taken Report on Students Feedback (Theory Courses) Academic Session (2019-2020)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	13%	Level of preparedness of the teacher for the class	In this regard teachers were instructed to Ensure thorough lesson planning and engage in continuous professional development to enhance teaching skills and stay updated with the latest educational trends.
2	5	9%	Awareness of course objectives and Outcomes, program outcomes as communicated by the teacher	Teachers instructed to Regularly review and communicate course and program objectives with students, integrating these goals into lesson plans and assessments. Use feedback mechanisms to ensure student understanding and alignment with educational outcomes.
3	12	9%	Overall quality of teaching	To resolve this issue ICP focusing to improve overall teaching quality by providing continuous professional development for faculty and incorporating student feedback to refine teaching methods and course content.


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Action Taken Report on Students Feedback (Laboratory Courses) Academic Session (2019-2020)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	2	10%	Availability of experiments and required tools, software/hardware in the laboratory	In this regard ICP prioritized funding for equipment upgrades and maintenance, and established collaborations with industry partners for access to state-of-the-art software and hardware.


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Action Taken Report on Students Feedback (Institutional Practices) Academic Session (2019-2020)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	2	11%	The opportunities provided to student to learn and grow	Increase learning opportunities by offering more hands-on projects and internships. Foster growth through mentorship programs and access to industry conferences.
2	3	9%	Efforts of Institute to imbibe soft skills, life skills and employability skills	Directions were given to strengthen soft skills, life skills, and employability training by integrating them into the curriculum and providing regular workshops.
3	5	10%	Efforts of Institute in order to provide the learning opportunities by organizing seminars, conferences, webinars, alumni interactions & workshops	To resolve this issue ICP increased frequency and diversity of seminars, conferences, webinars, alumni interactions, and workshops, invite renowned speakers and experts, and actively involve students in organizing and participating in these events for practical learning experiences.
4	8	9%	Availability of journals/e-journals/magazines/newspaper in library	To resolve this issue ICP Library has subscribed to a diverse range of publications across various disciplines, ensure digital access and regularly update to reflect current research and interests.
5	11	9%	Encouragement to participate in extra-curricular activities like Games & Sports etc.	Instructions were given to increase participation in extracurricular activities by promoting them through events and incentives. Provide adequate facilities and support from experienced coaches and mentors.

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6	13	10%	Encouragement to cultural activities like participate in Annual Function, Farewell party etc.	In this regard ICP encourages participation in college cultural activities by involving students in event planning and promotion, and offering incentives like awards to recognize participants and performers.
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Action Taken Report on Parents Feedback Academic Session (2019-2020)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	2	9%	Has your ward become more disciplined after joining college?	To resolve this issue ICP maintains clear rules and consequences, promote a supportive environment through mentorship, and encourage self-responsibility among students for their actions and commitments.
2	4	11%	What is your opinion on the quality of teaching in college?	To resolve this issue ICP continuously encourage faculty development through workshops and training sessions, and incorporate regular feedback from students to tailor teaching methods and curriculum improvements.


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Action Taken Report on Faculty Feedback Academic Session (2019-2020)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	11%	The curriculum provides sufficient breadth of electives for students to choose their specialization	In this regard ICP expanding options to include emerging fields, incorporating interdisciplinary courses, and regularly updating offerings based on industry trends and student feedback to cater to diverse interests and career aspirations.
2	7	9%	I am well aware to the institutional policies.	Steps were taken to engage faculty and staff in the decision-making process, and regularly review policies to ensure they are inclusive, up-to-date, and aligned with educational goals.
3	10	9%	The administration is very supportive	To resolve this issue ICP streamlined communication channels between departments, implemented transparent policies and procedures, prioritize student feedback for continuous improvement, and invest in professional development for administrative staff to enhance efficiency and effectiveness.


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Action Taken Report on Employer Feedback Academic Session (2019-2020)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	4	9%	The curriculum provides sufficient breadth of electives for students to choose their specialization.	To improve curriculum breadth, regularly update elective offerings based on industry trends and student interests, and ensure diverse and interdisciplinary options are available.


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Action Taken Report on Employer Feedback (Students) Academic Session (2019-2020)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	10	9%	Initiative	In this regard ICP organises entrepreneurship workshops and maintains a supportive environment where students feel empowered to take risks and pursue their ideas.


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Action Taken Report on Alumni Feedback Academic Session (2019-2020)

S.No	Point No.	Percentage of Students those recommended improvement	Question Asked	Action Taken
1	3	9%	Opportunity to express yourself	In this regard college is encouraging open dialogue in classes, establishing platforms for student presentations and creative projects, and promoting diverse perspectives in campus activities and events.
2	10	9%	Ecosystem for Start Ups and Research.	To resolve this issue ICP offers mentorship, opportunities and facilitate collaborations with industry experts and academic researchers.


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